

Maori

Everyone has rights

*It's not easy to complain
but you can*

Support is available

You're not alone



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

The Code of Health and Disability
Services Consumers' Rights

**The Code of Rights means
that you should have**

- 1 *Respect and Privacy*
- 2 *Fair Treatment*
- 3 *Dignity and Independence*
- 4 *Appropriate Standards*
- 5 *Effective Communication*
- 6 *Information*
- 7 *Choice and Consent*
- 8 *Support*
- 9 *Rights During Teaching & Research*
- 10 *Your Complaints Taken Seriously*

For support and information, contact your local advocate or the Health and Disability Commissioner on:

Auckland Ph (09) 373 1060 Fax (09) 373 1061
Wellington Ph (04) 494 7900 Fax (09) 494 7901
Other Areas 0800 11 22 33 (TTY)

**Mā tēnei Ture Tiaki i ōu Tika,
ka ahei kia u nga tikanga**

- 1 *Mana*
- 2 *Manaakitanga*
- 3 *Tū Rangatira Motuhake*
- 4 *Tautikanga*
- 5 *Whakawhitiwhitinga Whakaaro*
- 6 *Whakamōhio*
- 7 *Whakaritenga Mōu Ake*
- 8 *Tautoko*
- 9 *Ako Me Te Rangahau*
- 10 *Amuamu*

Mō nga kaupapa tautoko, mōhioatanga, whakapā atu ki te roopu tautoko i tau rohe, ki te Toihau Hauora, Hauātanga ranei:

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