

Cook Island Maori

Everyone has rights

*It's not easy to complain
but you can*

Support is available

You're not alone



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

The Code of Health and Disability
Services Consumers' Rights

**The Code of Rights means
that you should have**

- 1 *Respect and Privacy*
- 2 *Fair Treatment*
- 3 *Dignity and Independence*
- 4 *Appropriate Standards*
- 5 *Effective Communication*
- 6 *Information*
- 7 *Choice and Consent*
- 8 *Support*
- 9 *Rights During Teaching & Research*
- 10 *Your Complaints Taken Seriously*

For support and information, contact your local advocate or the Health and Disability Commissioner on:

Auckland Ph (09) 373 1060 Fax (09) 373 1061
Wellington Ph (04) 494 7900 Fax (09) 494 7901
Other Areas 0800 11 22 33 (TTY)

**Te `aite`anga o`te tata`anga no to`ou
tika`anga kia rauka ia`koe te tu**

- 1 *`Akatapu`anga*
- 2 *Rapa`kau`anga Tau*
- 3 *Tiratiratu e te Irinaki`ia*
- 4 *Turanga Tau*
- 5 *Tuatua `anga atu tetai ki tetai*
- 6 *Akakite `anga*
- 7 *Na `au te Iki`anga*
- 8 *Turu `turu*
- 9 *Apii e te `Akapararauare kite*
- 10 *`Aka `apa `anga*

No tetai tauturu e te `akamarama`anga, aravei atu i te tangata anga`anga i roto i to`ou tapere me kore te tangata maata o te pae ora `anga e te turanga o te makimaki:

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Tetai uatu Tapere 0800 11 22 33