

Samoan

Everyone has rights

*It's not easy to complain
but you can*

Support is available

You're not alone



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

The Code of Health and Disability
Services Consumers' Rights

**The Code of Rights means
that you should have**

- 1 *Respect and Privacy*
- 2 *Fair Treatment*
- 3 *Dignity and Independence*
- 4 *Appropriate Standards*
- 5 *Effective Communication*
- 6 *Information*
- 7 *Choice and Consent*
- 8 *Support*
- 9 *Rights During Teaching & Research*
- 10 *Your Complaints Taken Seriously*

For support and information, contact your local advocate or the Health and Disability Commissioner on:

Auckland Ph (09) 373 1060 Fax (09) 373 1061
Wellington Ph (04) 494 7900 Fax (09) 494 7901
Other Areas 0800 11 22 33 (TTY)

**I lalo ifo o le Tulafono o Aia Tatau
e tatau ai ona e mauaina**

- 1 *Le Faaaloalo*
- 2 *Togafitiga le faaituau*
- 3 *Lou mamalu ma le tutoatasi*
- 4 *Tulaga talafeagai*
- 5 *Fesootaiga mautilino*
- 6 *Faamatalaga*
- 7 *Au lava filifiliga ma faaiuga*
- 8 *Fesoasoani*
- 9 *Aia tatau i tulaga tau aoaoga
ma suesuega*
- 10 *Ia utagia lelei au faitioga*

Afai e te manaomia se fesoasoani ma nisi faamatalaga, faafesootai se alii sooupu e lata ane ia te oe poo le Komesina o Soifua Maloloina ma Gasegase i le:

Aukilani Ph (09) 373 1060 Fax (09) 373 1061
Ueligitone Ph (04) 494 7900 Fax (09) 494 7901
O isi itumalo (telefoni e leai se togoti) 0800 11 22 33