

Sharing MyAccess with a nominated person

You can grant permission to your **MyAccess** account with your family/whanau or a nominated person.

Keep in mind that the information contained in **MyAccess** is your personal information and we strongly recommend caution in granting this permission.

Any family/whanau member or nominated person granted permission will be given their own login details and password. They should not be given your login details to use.

You can choose to turn off these permissions to your account at any time.

To register your interest for MyAccess simply send an email to **my.access@access.org.nz** with your request, quoting your full name.



MyAccess

Your Personal Access Client Website



0800 284 663

my.access.org.nz

my.access@access.org.nz



What is MyAccess?

MyAccess is your own personalised website where you can go to view a schedule of your upcoming visits by your Access Support Worker(s).

If you have a computer, tablet or cell phone and an email address you can register to use **MyAccess**.

What will I see on MyAccess?

- + The times that you can expect your Support Worker to arrive,
- + The name of the Support Worker rostered to provide your support,
- + The type of care being provided,
- + A place to give feedback; and a
- + Link through to our Access Community Health website.

Getting started with MyAccess

When you become a client of Access Community Health, you will be asked to sign a Consent Form which seeks your formal agreement to receive services from Access Community Health. The Consent Form will also record whether you agree to be signed up for **MyAccess**.

Whether you are a new client or an existing client, if you would like to use **MyAccess** simply send us an email to:

my.access@access.org.nz
with your request, quoting your full name.

The team at Access Community Health will then make contact with you to get your registration process underway and help you set up a secure login and password that only you will know.

If at any stage you need assistance you can contact us on 0800 284 663.