



SAFETY ALERT

Injuries sustained using vacuum cleaners

Background

- We are seeing an increasing number of injuries sustained while utilising client's vacuum cleaners in their homes. This includes broken, bulky and very heavy vacuum cleaners.

Impact

- Sprains and strain injuries sometimes resulting in pain and time away from work.

Mitigation

- Kaiāwhina | support workers must alert their coordinator if any equipment being used is unsuitable or the tasks they are completing cause discomfort.
- Coordinators must alert the responsible RHP for review of support plan and equipment.
- The tangata | client handbook has been updated to specify "If your vacuum cleaner is deemed not fit for purpose, our team will request a replacement, or limit tasks (e.g. No carrying upstairs).


Questions or feedback

- If you have any concerns regarding this safety alert, please contact your Regional Manager, National Health and Safety Manager or National Operations Manager



Bev Stone

National Health and Safety Manager



Jeff Mabbett

National Operations Manager