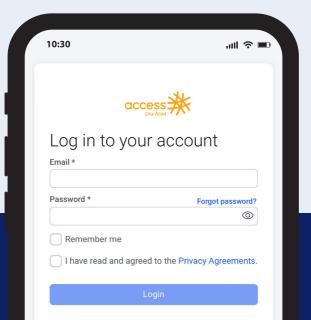
Family Portal

Convenient digital access to your care schedule

- View upcoming Support Worker visits including name and scheduled visit time.
- Cancel visits if you are not going to be home.
- View the care being provided.
- Permission can be granted to whānau/family member, or other nominated person, to have access to your Family Portal information.



Giving access to a nominated person

- Please be cautious when granting permission to another person to view your personal information.
- Do not share your login details. Your nominated person will be given their own login details and password.
- You can turn off their permission to access your information at any time.

Get started

- You need a computer, tablet or smartphone and an email address.
- Call us or send an email with your full name and "Family Portal Request" as the subject.
- We need your consent to sign up for the portal and to grant access to another nominated person.

Contact us



www.access.org.nz

