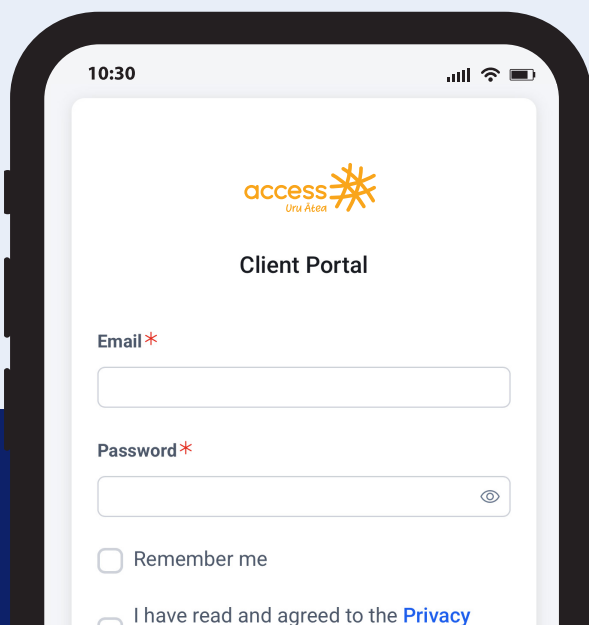


Family Portal

Convenient digital access to your care schedule

- * View upcoming Support Worker visits including name and scheduled visit time.
- * Cancel visits if you are not going to be home.
- * View the care being provided.
- * Permission can be granted to whānau/family member, or other nominated person, to have access to your Family Portal information.



The image shows a smartphone screen displaying the 'access Urū Ātea' logo at the top. Below the logo is the title 'Client Portal'. There are two input fields: 'Email*' and 'Password*'. Below the password field is a checkbox labeled 'Remember me'. At the bottom, there is a link to the 'Privacy' policy.

10:30

access Urū Ātea

Client Portal

Email*

Password*

☐ Remember me

☐ I have read and agreed to the [Privacy](#)

Giving access to a nominated person

- * Please be cautious when granting permission to another person to view your personal information.
- * Do not share your login details. Your nominated person will be given their own login details and password.
- * You can turn off their permission to access your information at any time.

Get started

- 1 You need a computer, tablet or smartphone and an email address.
- 2 Call us or send an email with your full name and "Family Portal Request" as the subject.
- 3 We need your consent to sign up for the portal and to grant access to another nominated person.

Contact us

 **0800 284 663**

 **family.portal@access.org.nz**

 **access.org.nz/familyportal**



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Uru Ātea