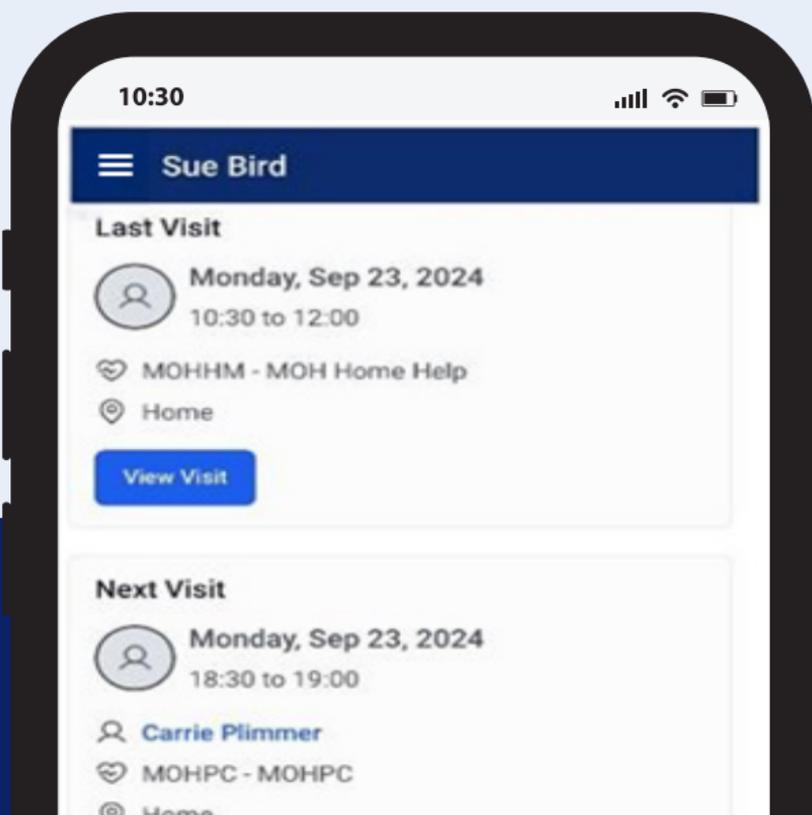


# Family Portal

*Convenient mobile app and secure web portal providing digital access to your care schedule*

- \* View upcoming Support Worker visits including name and scheduled visit time.
- \* Cancel visits if you are not going to be home.
- \* View the care being provided.
- \* Permission can be granted to whānau/family member, or other nominated person, to have access to your Family Portal information.



## Giving access to a nominated person

- \* Please be cautious when granting permission to another person to view your personal information.
- \* Do not share your login details. Your nominated person will be given their own login details and password.
- \* You can turn off their permission to access your information at any time.

## Get started

- 1 You need a computer, tablet or smartphone and an email address.
- 2 Call us or send an email with your full name and "Family Portal Request" as the subject.
- 3 We need your consent to sign up for the portal and to grant access to another nominated person.

## Contact us

 **0800 284 663**

 **Text 8500**

 **info@access.org.nz**

 **access.org.nz/familyportal**



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A better day, every day.

**access**   
Uru Ātea