



Access Community Health – Integrated Privacy Statement (Website, Online Services & Recruitment)

March 2026

Access Community Health (“Access”, “we”, “us”, “our”) is committed to protecting your privacy. This Privacy Statement explains how we collect, use, disclose, store, and protect your personal information when you visit our website, use our online services, or apply for a role with us.

We comply with the Privacy Act 2020, the Information Privacy Principles (IPPs), and all other applicable New Zealand legislation.

This Privacy Statement may be updated from time to time. Any material changes affecting how we collect or use personal information will be accompanied by a notification on our website at www.access.org.nz.

1. Information We Collect

We may collect personal information when you interact with our website, online services, or recruitment processes. This includes:

1.1 Online Services, Digital Platforms & Recruitment Channels

- Enquiries about our organisation or services
- Feedback or service information requests
- Referrals for yourself or someone else
- Product or service purchases
- Job enquiries or applications from any source (including website, job boards, agencies, or direct applications)

1.2 Recruitment

- Contact details, CV, qualifications, work eligibility
- Interview notes, screening responses, assessments
- Background check information and referee details (with permission)
- Information needed to meet clinical, safety, and regulatory obligations as a healthcare provider

2. How We Use Personal Information

2.1 Website & Online Services

- Respond to enquiries or service requests
- Process referrals, feedback, or transactions
- Operate and improve our website and digital services
- Send direct marketing communications only where you are a general website user who has not opted out

2.2 Recruitment

- Assess suitability for employment and manage the recruitment process
- Conduct reference checks, safety checks, and workforce risk assessments
- Meet regulatory and legislative requirements

- Manage hiring decisions and related communications

Recruitment information is not used for direct marketing unless you explicitly opt-in.

2.3 If You Choose Not to Provide Information

If you do not provide information requested by us:

- We may be unable to respond to your enquiry
- We may be unable to progress your application for employment

3. Who We Share Information With

3.1 Website & Online Services

- To meet the purpose for which it was provided
- To validate information you provide
- If required or authorised by law
- To protect the personal safety of users or the public

3.2 Recruitment

- Hiring managers and HR teams within Access
- Third-party vetting, verification, or assessment providers
- Government agencies where legally required

Recruitment information is never shared with marketing teams or used for promotional purposes.

3.3 Related Entities

We may share information with Access subsidiary organisations only where necessary. Recruitment information is not shared with funders.

4. Cookies

Our website uses cookies to improve user experience and understand how people use our website.

5. Storage & Security

We take reasonable steps to protect personal information stored within our systems, including encrypted environments and cloud services with NZ-equivalent safeguards.

6. Retention

We retain personal information only as long as necessary for its purpose or to meet legal, governance, audit, safety, or clinical obligations.

7. Your Rights

You may request access or correction of your personal information:

privacy@access.org.nz



8. Opting Out of Marketing

Marketing communications are sent only to general website users who have not opted out or anyone who has opted-in, and job applicants are excluded unless they explicitly opt-in.

For further information contact us on: marketing@access.org.nz or recruitment@access.org.nz